



Homeless Connection

Assertive Outreach to people experiencing homelessness

Southern Peninsula Community Support Centre



whyhive





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Summary of Assertive Outreach Data

- Number of Clients: 103
- Number of Female Clients: 39
- Number of Male Clients: 64
- Data is available from November 2020 till October 2021

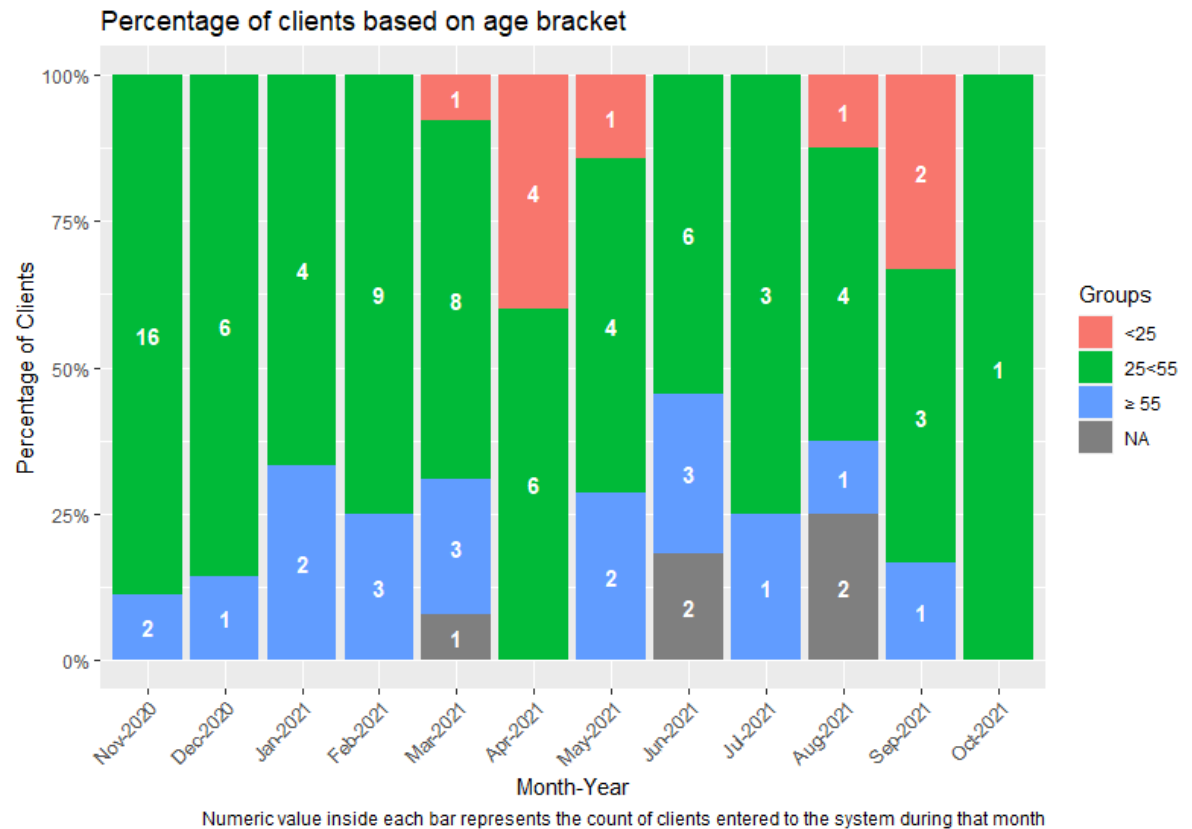
General Analysis



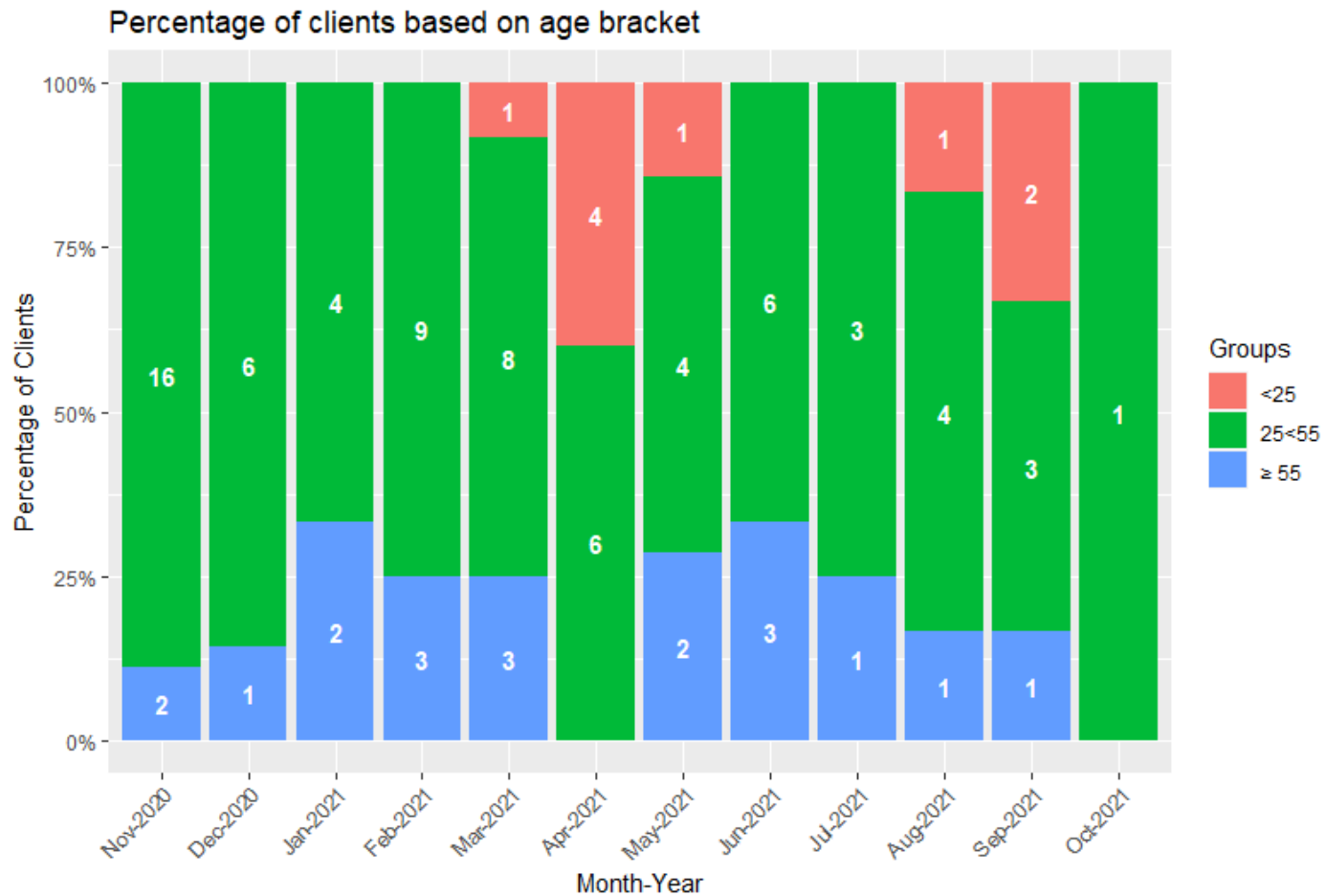
1.1 Age Distribution of Clients with NA

The age group 25-55 appears to have a higher share of clients.
(Previous iteration in brackets)

- <25: 9% (7%)
- 25-55: 68% (66%)
- 55+: 18% (20%)
- NA: 5% (9%)

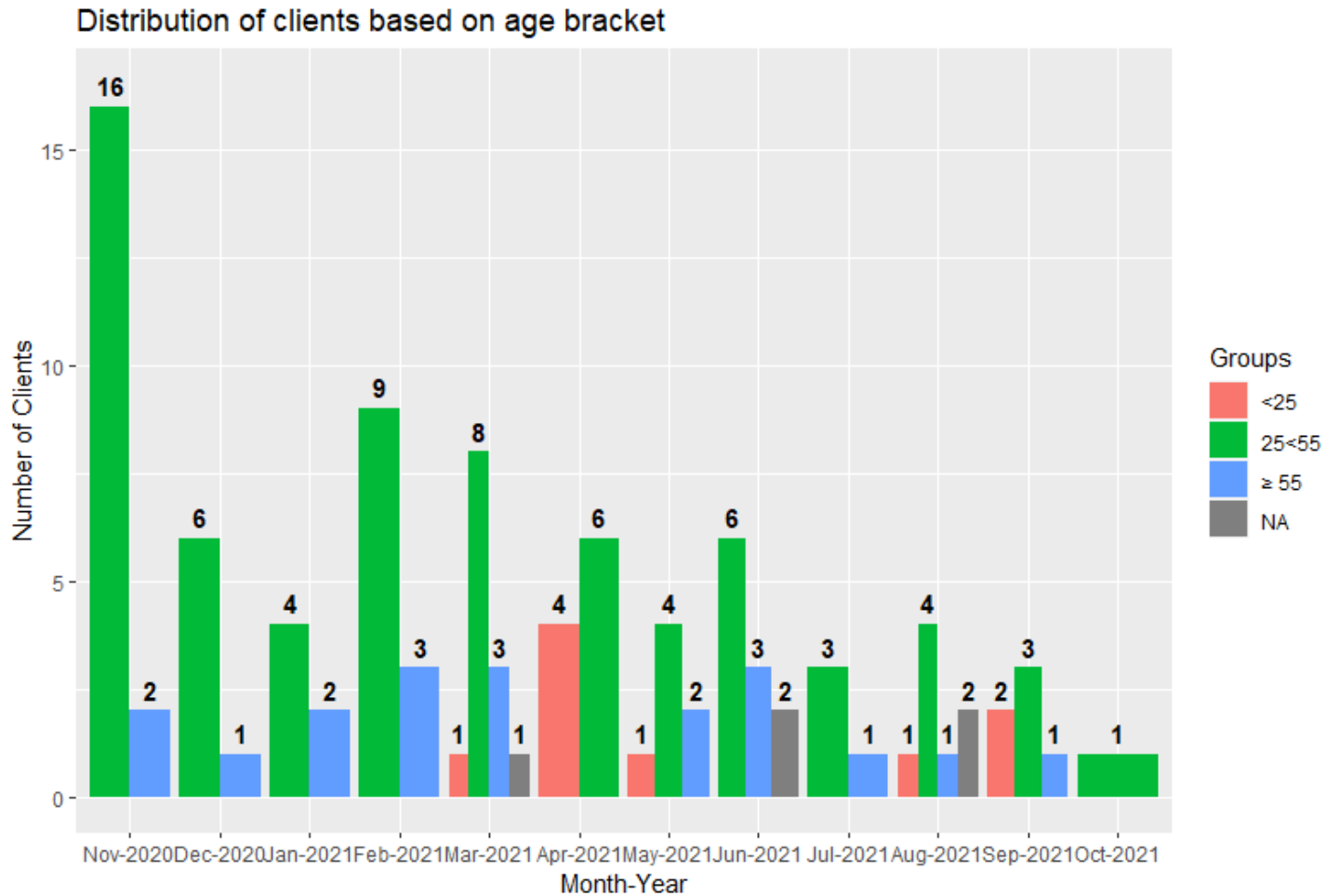


1.2 Age Distribution of clients w/o NA



Numeric value inside each bar represents the count of clients entered to the system during that month

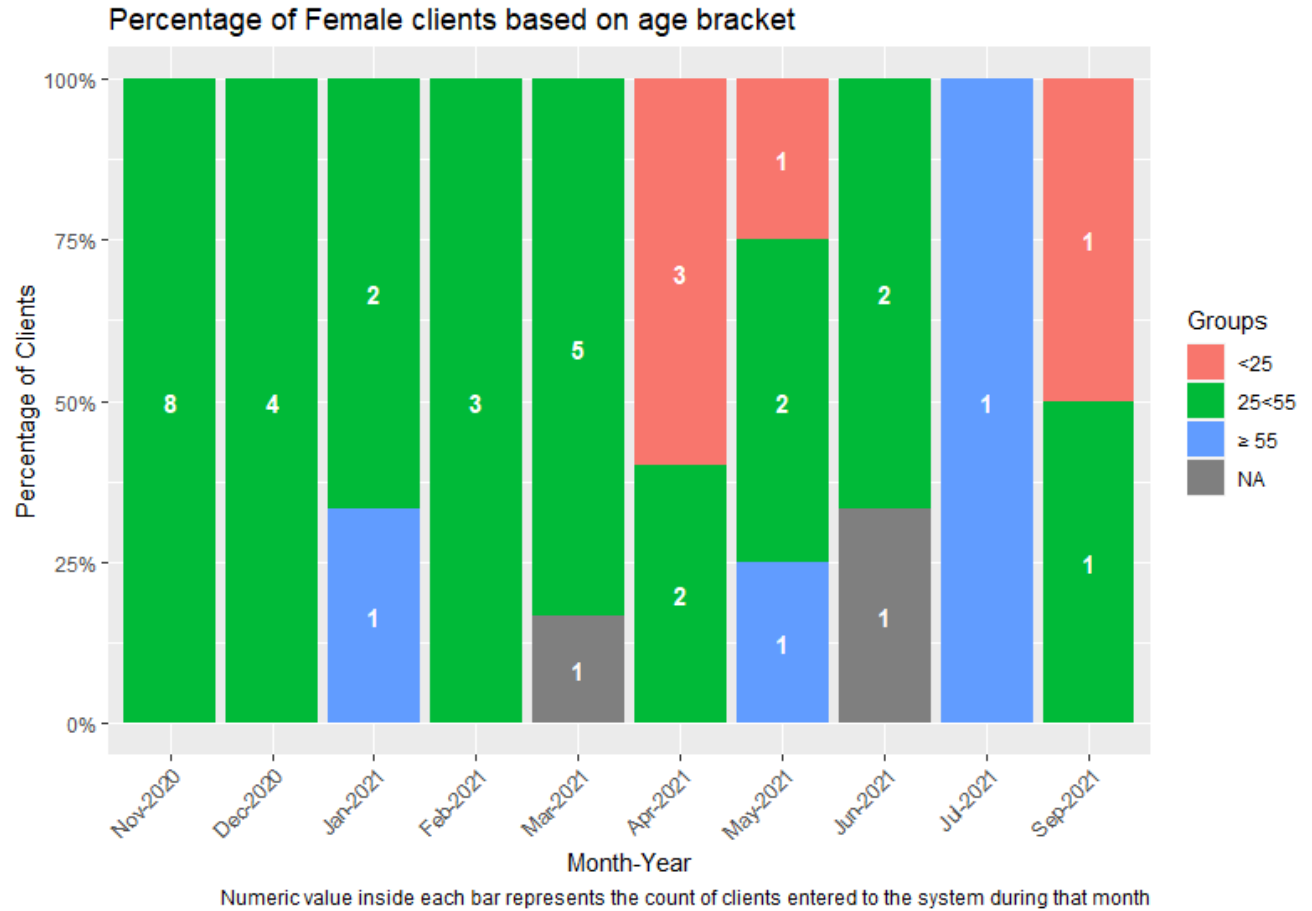
1.3 Age Distribution of clients with NA



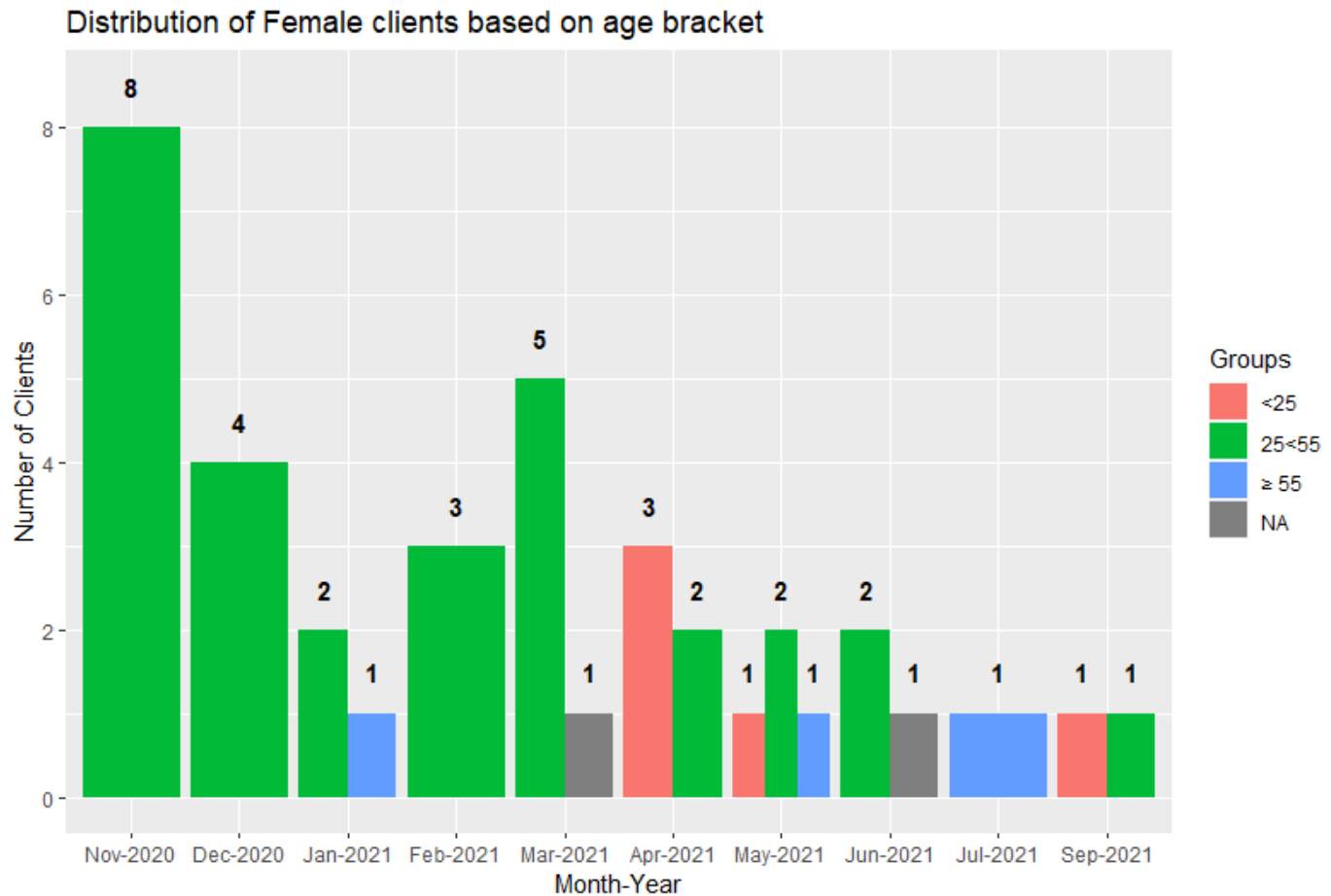
Numeric value on each bar represents the count of clients entered to the system during that month

2.1 Distribution of Female clients

Among females, the age bracket 25-55 is the most frequent.



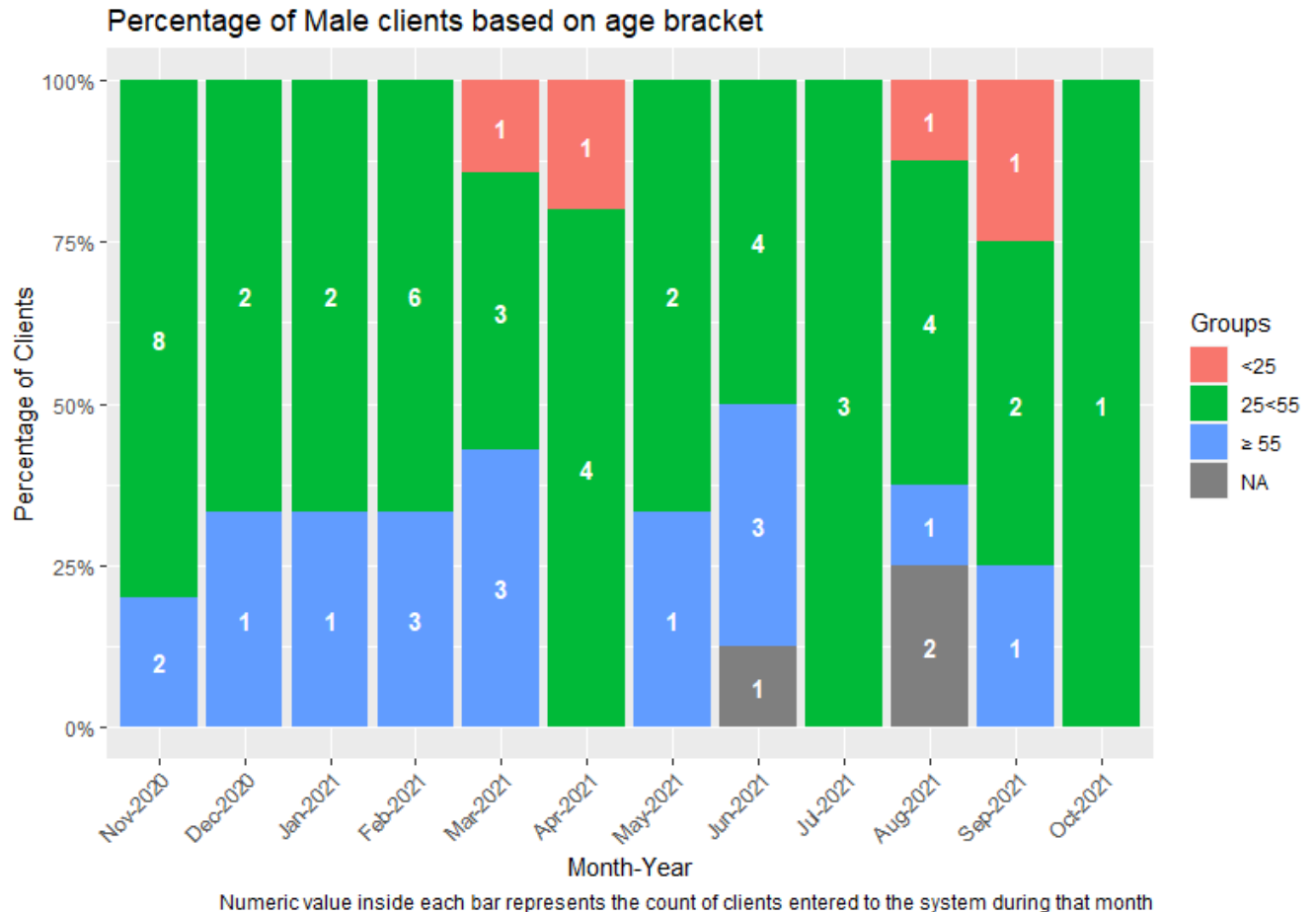
2.2 Distribution of Female clients based on age



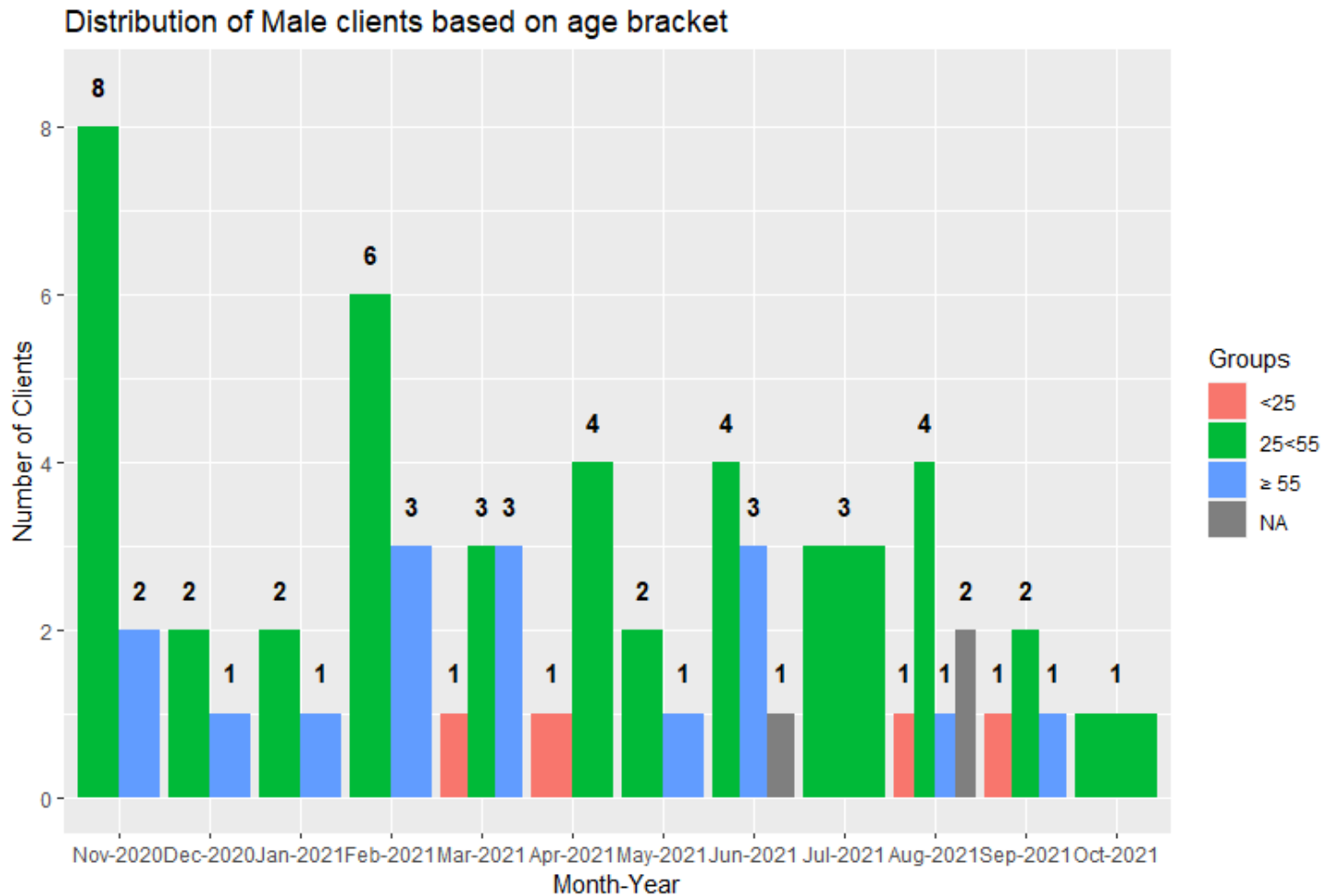
Numeric value on each bar represents the count of clients entered to the system during that month

3.1 Distribution of Male clients based on age

Among males, the age group 25-55 has the most clients.



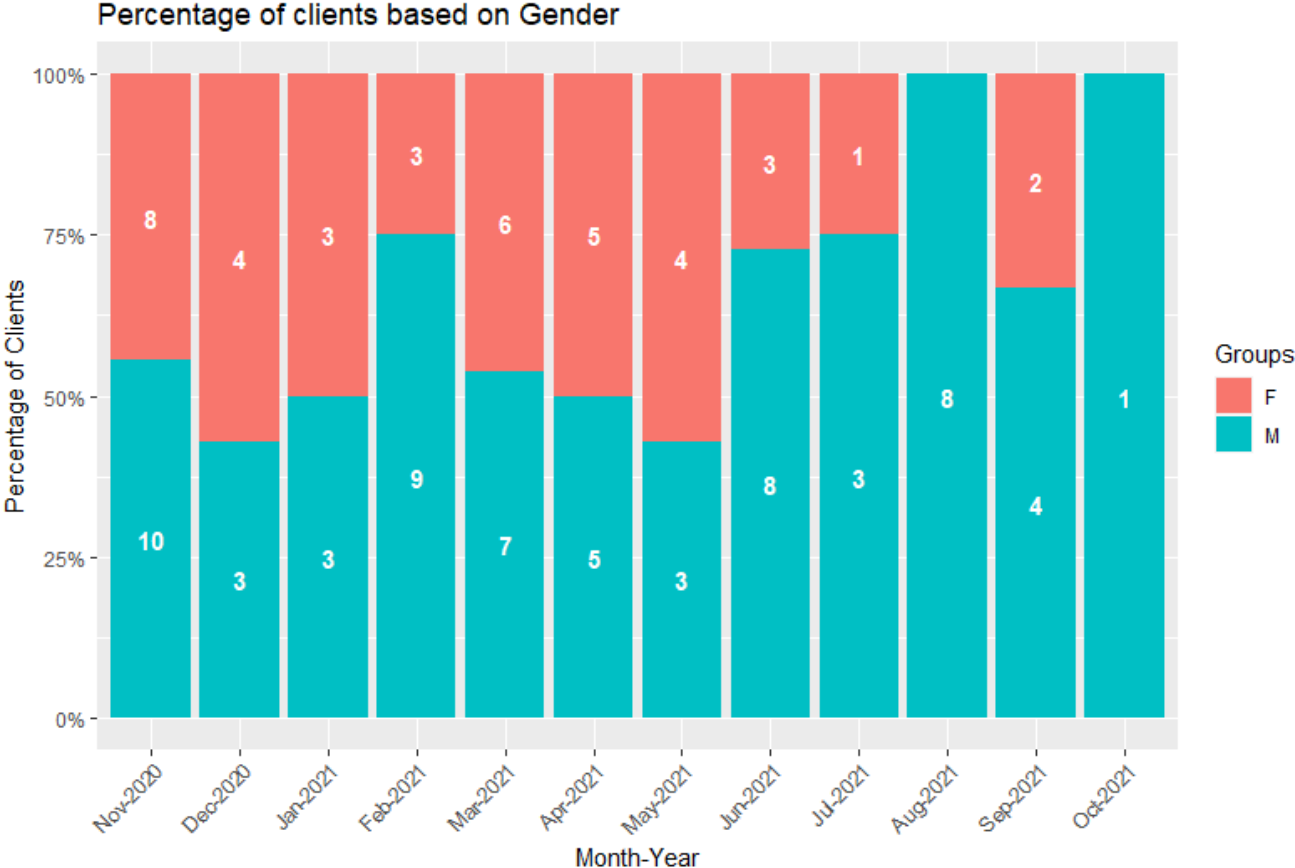
3.2 Distribution of Male clients based on age



Numeric value on each bar represents the count of clients entered to the system during that month

4. Gender-wise distribution of clients

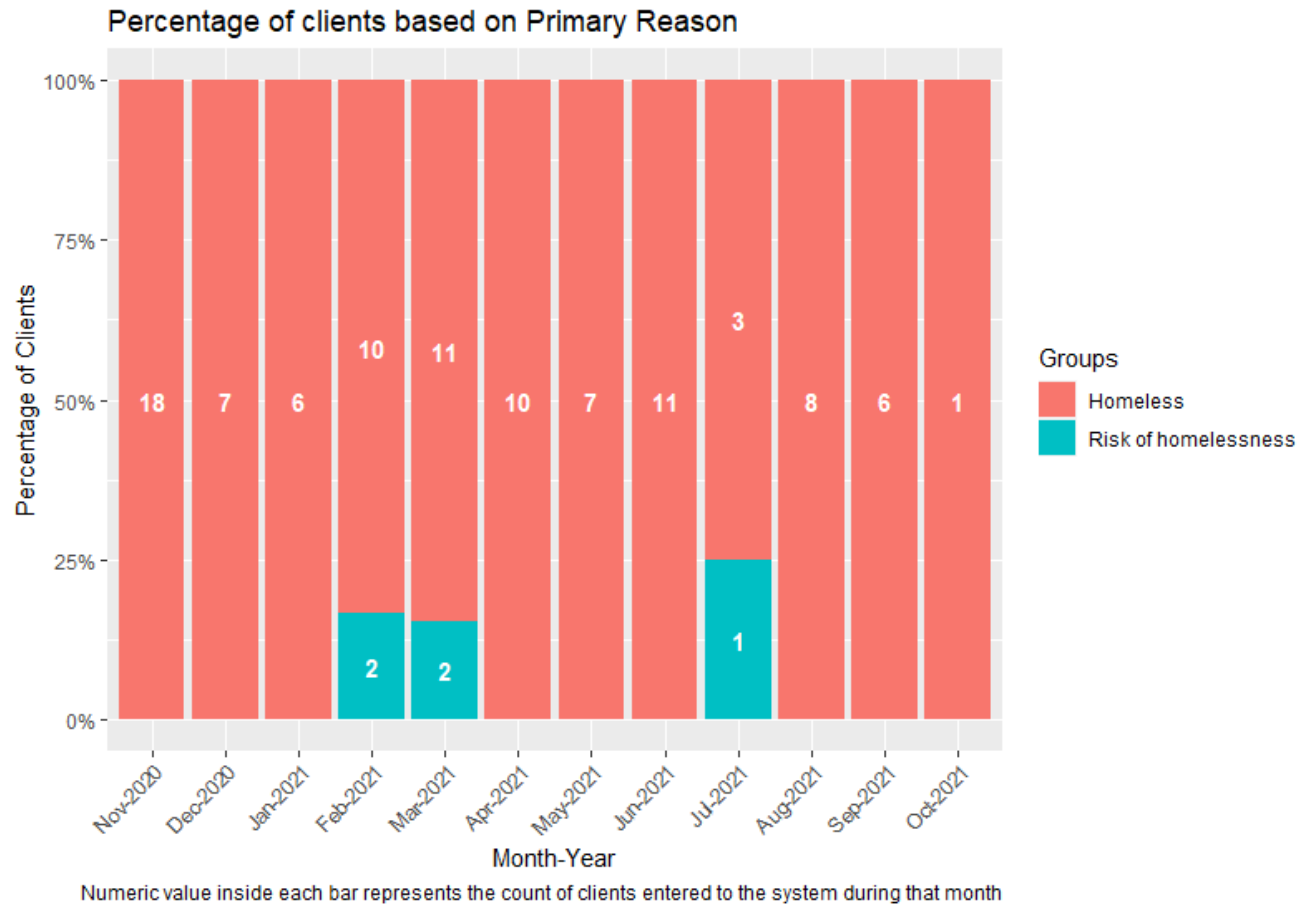
At least 50% of the clients were males in all months except in December-2020 and May-2021.



Numeric value inside each bar represents the count of clients entered to the system during that month

5.1 Distribution of clients based on primary reason to enter the program

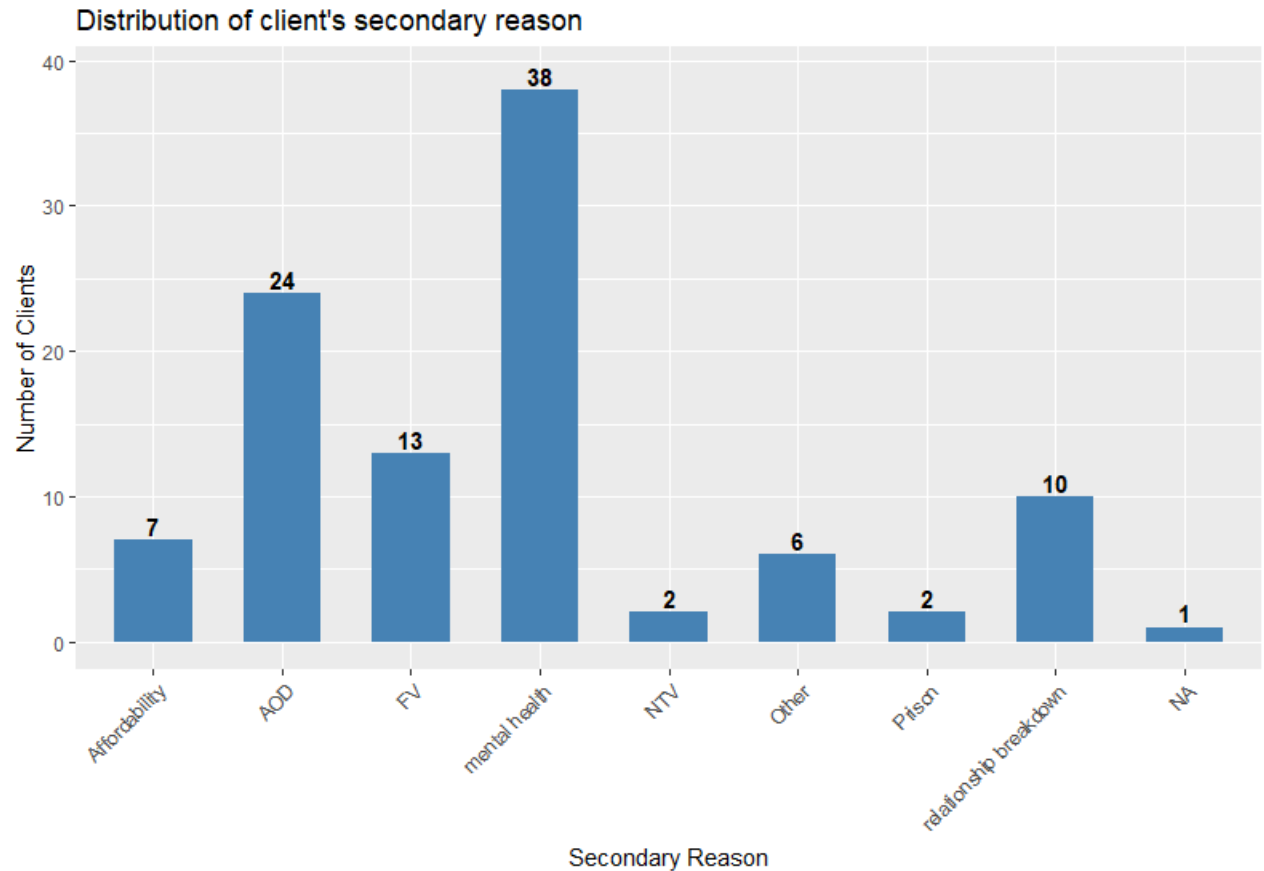
Primary reason for clients entering the program is homelessness.



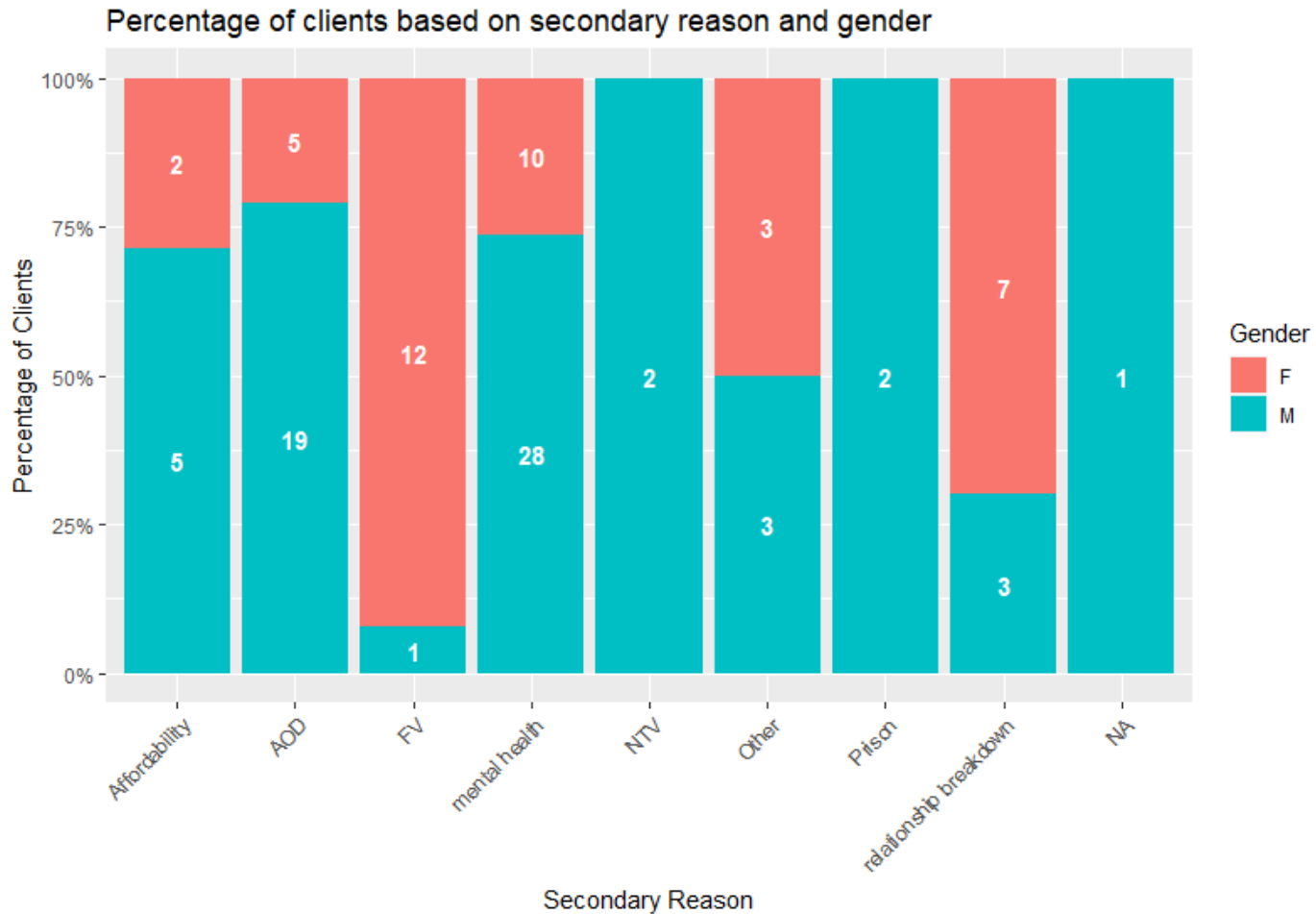
5.2 Distribution of clients based on secondary reason to enter the program

Secondary reason for clients entering the program:

- Mental health: 37%
- AOD: 23%
- FV: 13%
- Relationship breakdown: 10%



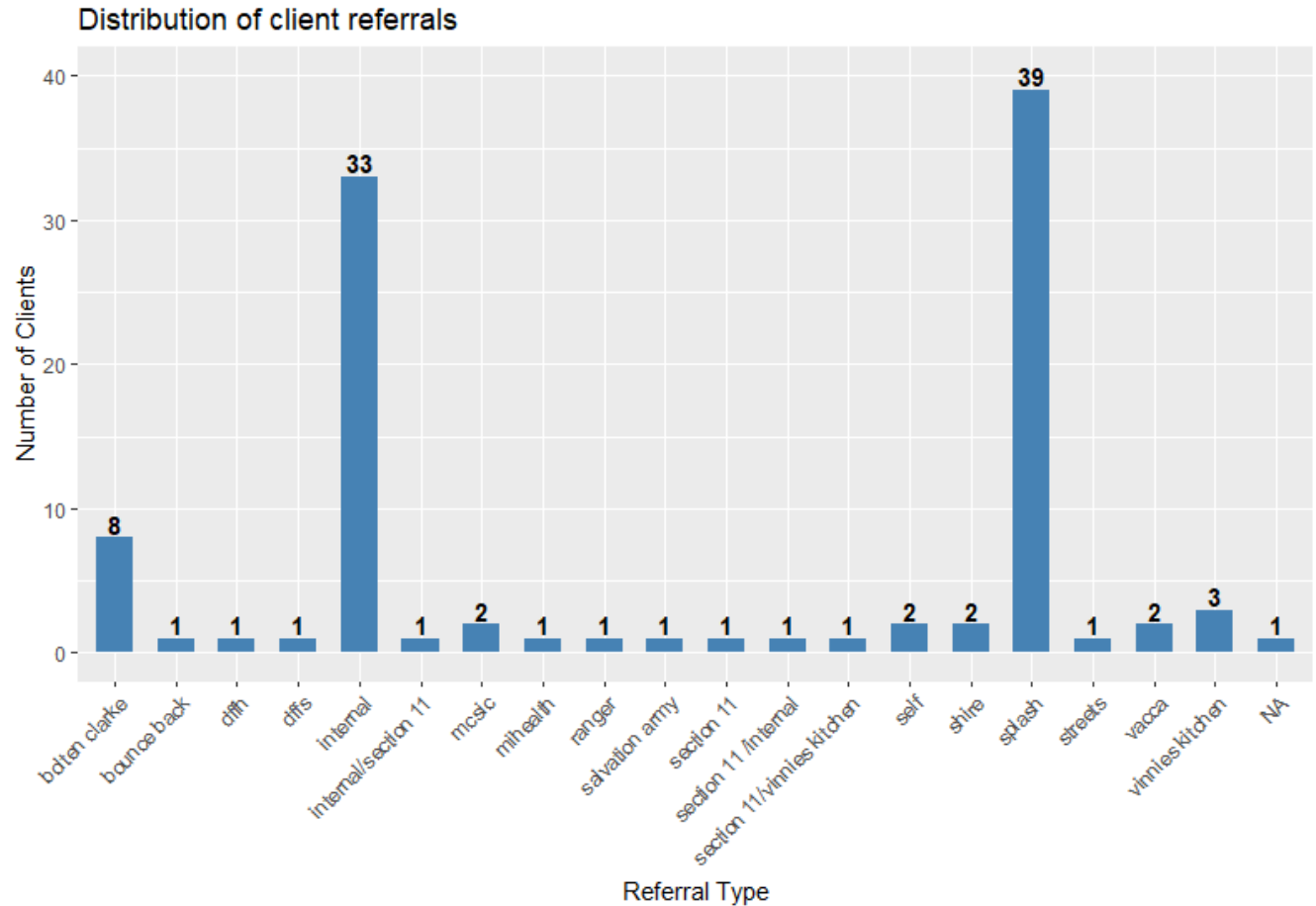
5.3 Distribution of clients based on secondary reason and gender



6. Distribution of Client Referrals

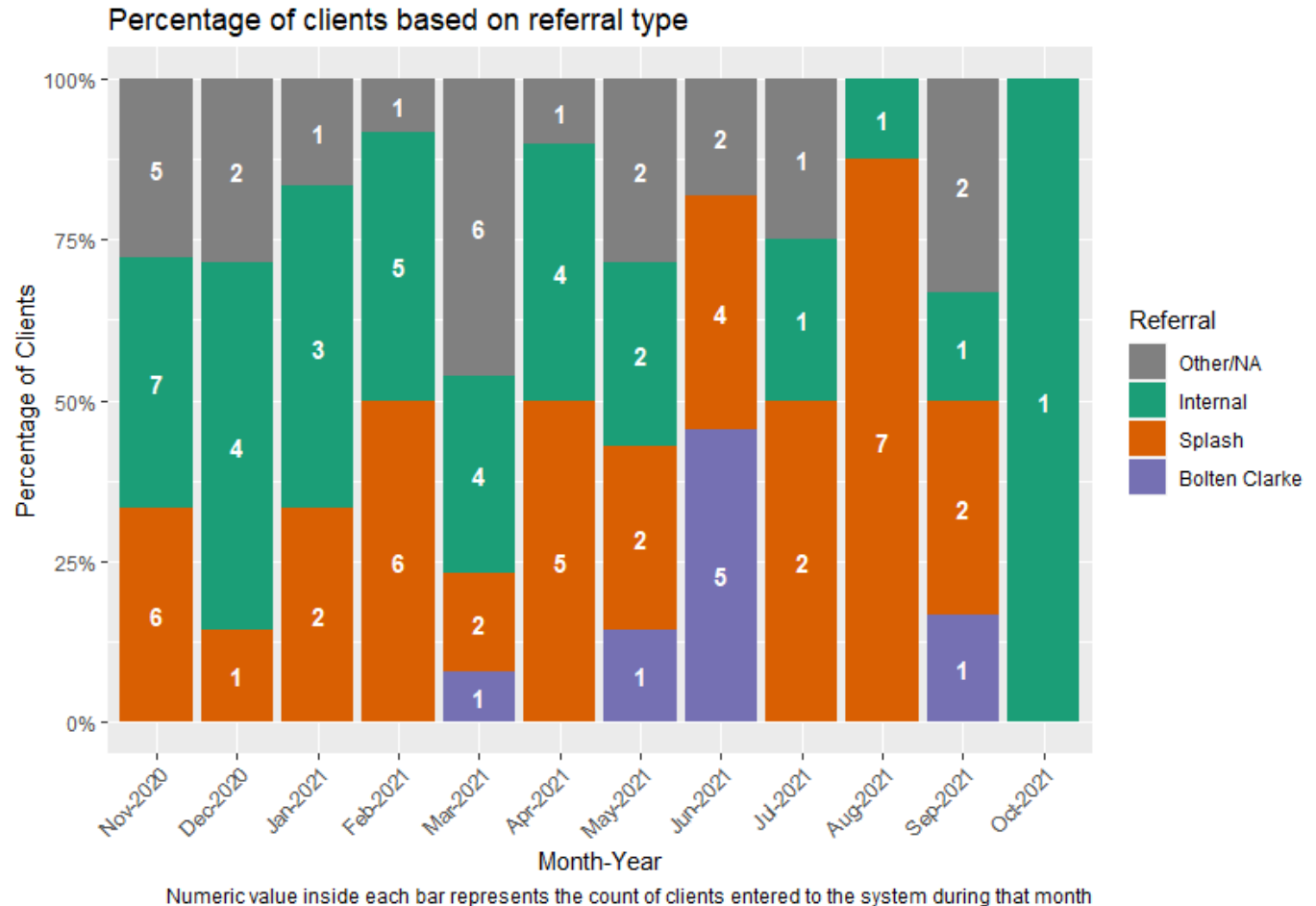
Main referrals
(Previous iteration
in brackets):

- Internal: 32%
(36%)
- SPLASH: 38%
(33%)
- Bolten
Clarke: 8%
(8%)



7. Percentages of Client Referrals by Month

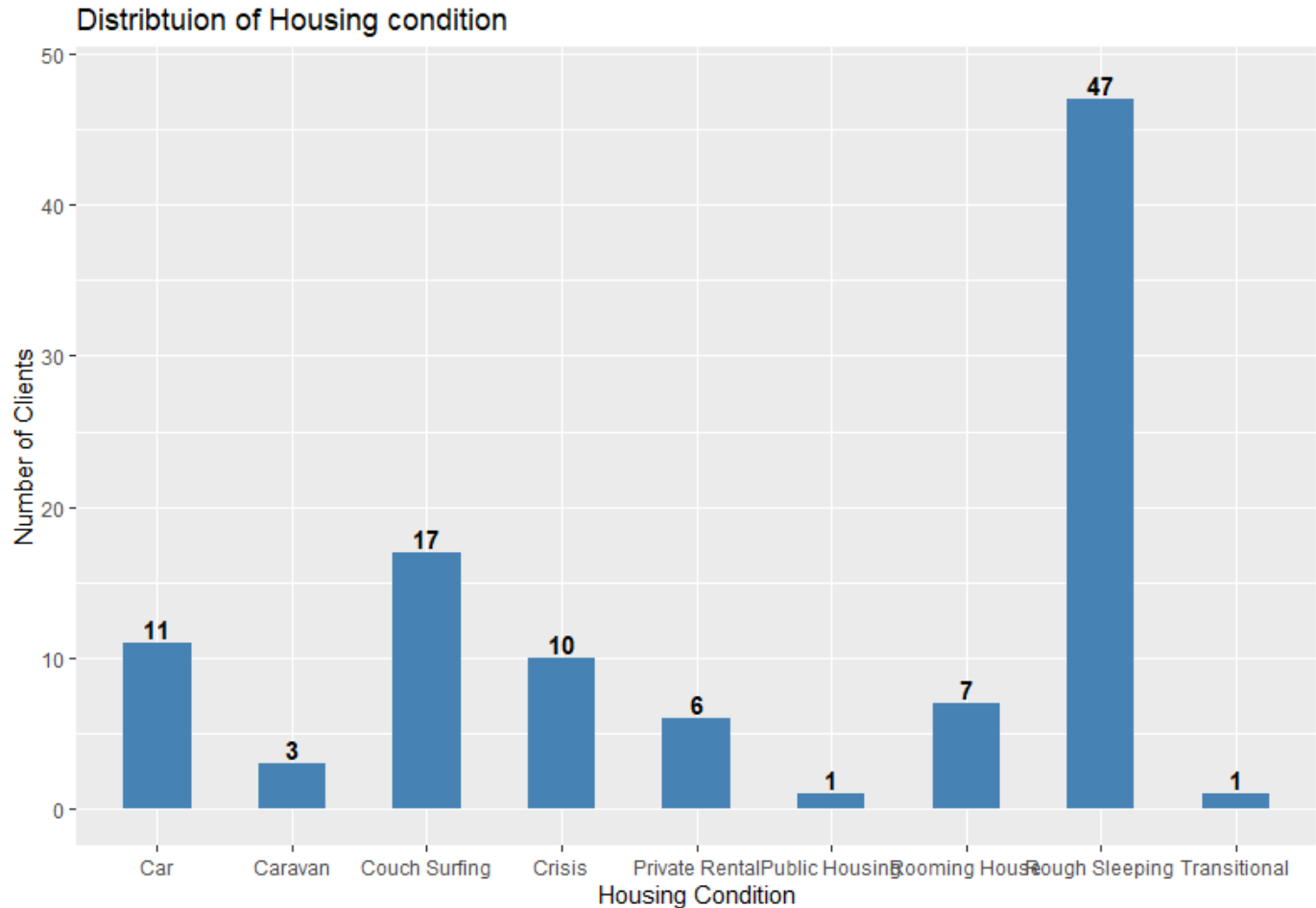
Number of internal clients have decreased.



8. Distribution of Housing Condition

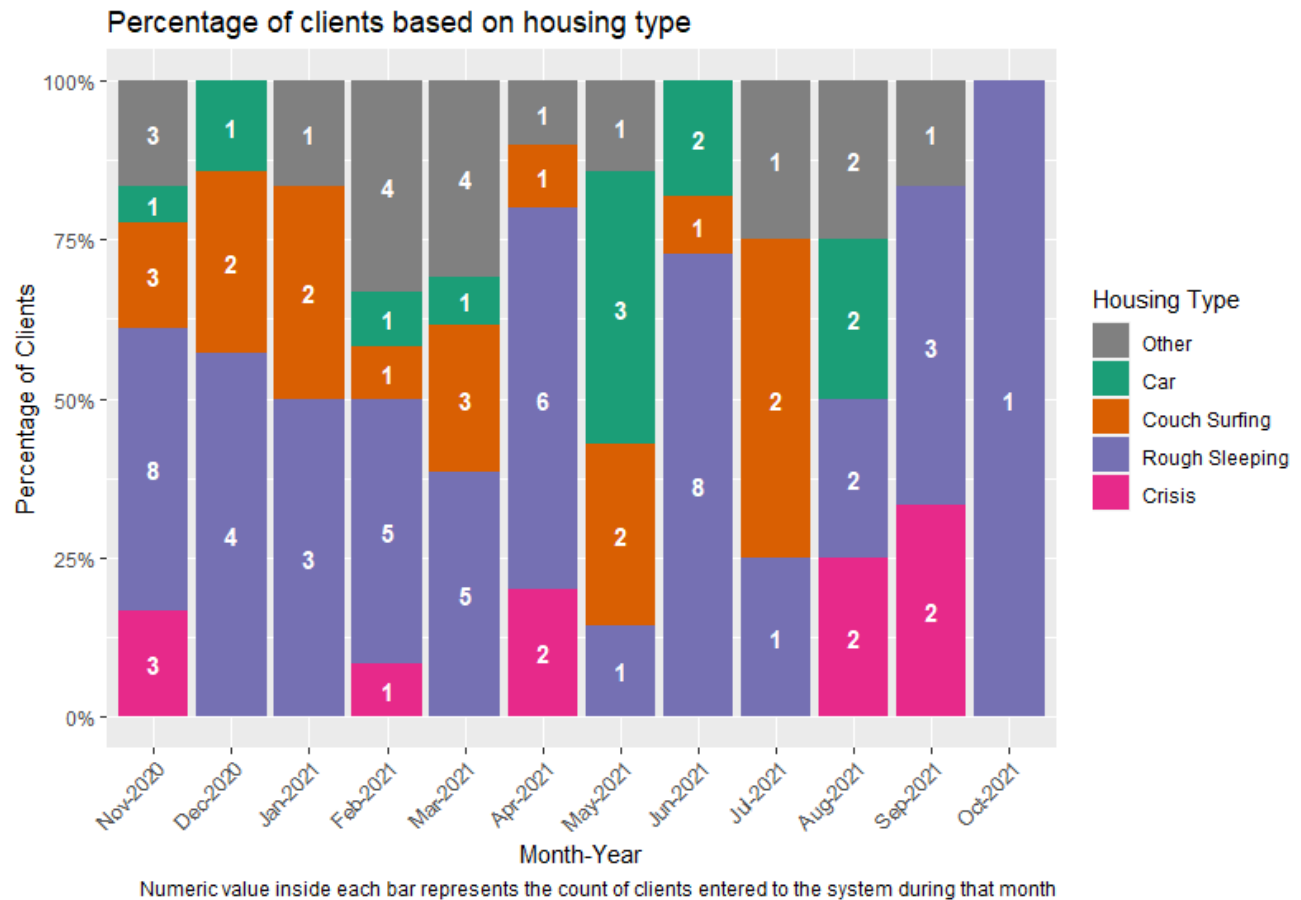
Main housing conditions (Previous iteration in brackets):

- Rough Sleeping: 46% (47%)
- Couch Surfing: 17% (19%)
- Car: 11% (10%)
- Crisis: 10% (8%)



9. Percentage of Clients based on Housing Condition

Rough sleeping is the most frequent housing type in most months expect for May and July 2021.



Outcome Specific Analysis





Outcome Distribution

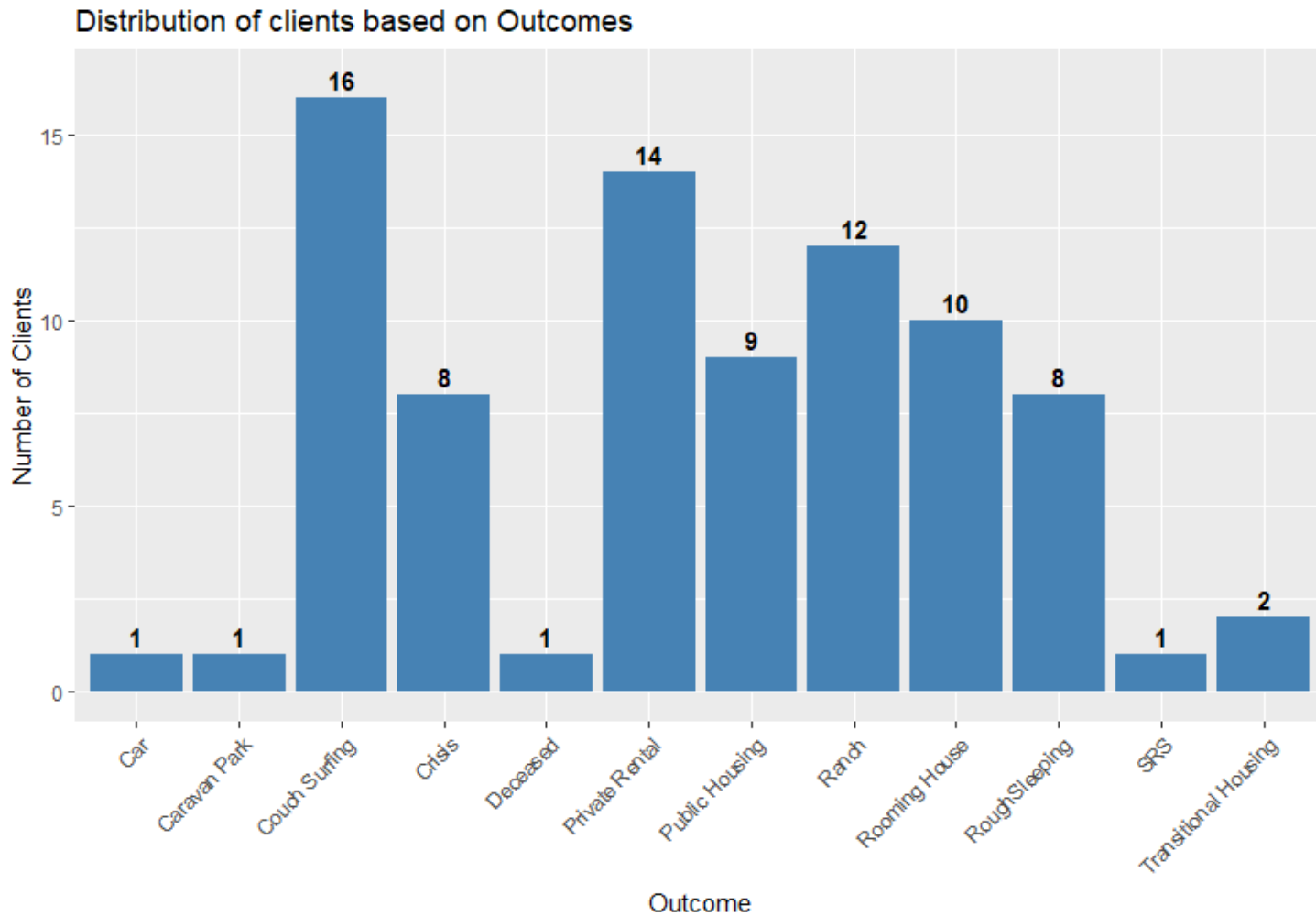
The Outcome column was categorised to identify different types of outcomes:

Stable – Saved Tenancy, Private Rental, Public Housing

Tenuous – Caravan park, SRS, Rooming House, Transitional Housing, Ranch

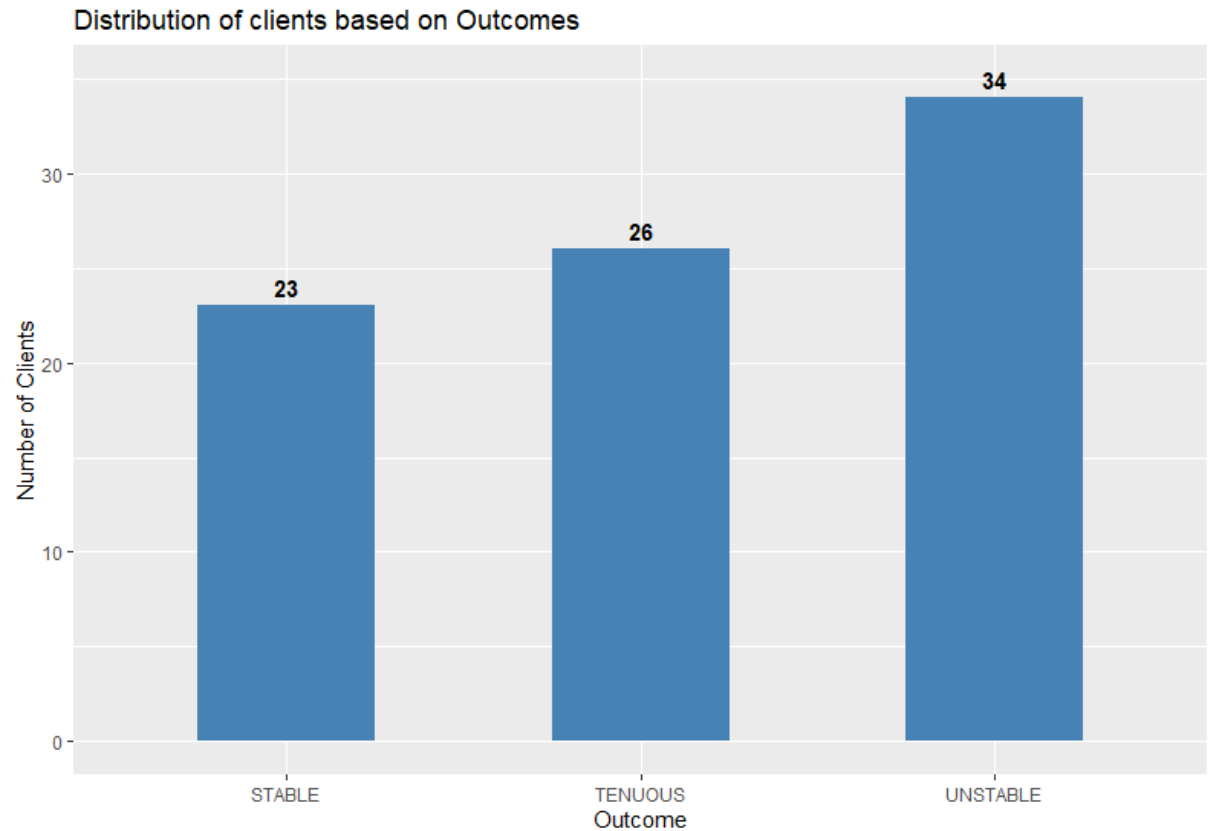
Unstable – Car, Disengaged, Crisis, Evicted, Rough Sleeping, Couch Surfing,
Deceased

Outcome Distribution



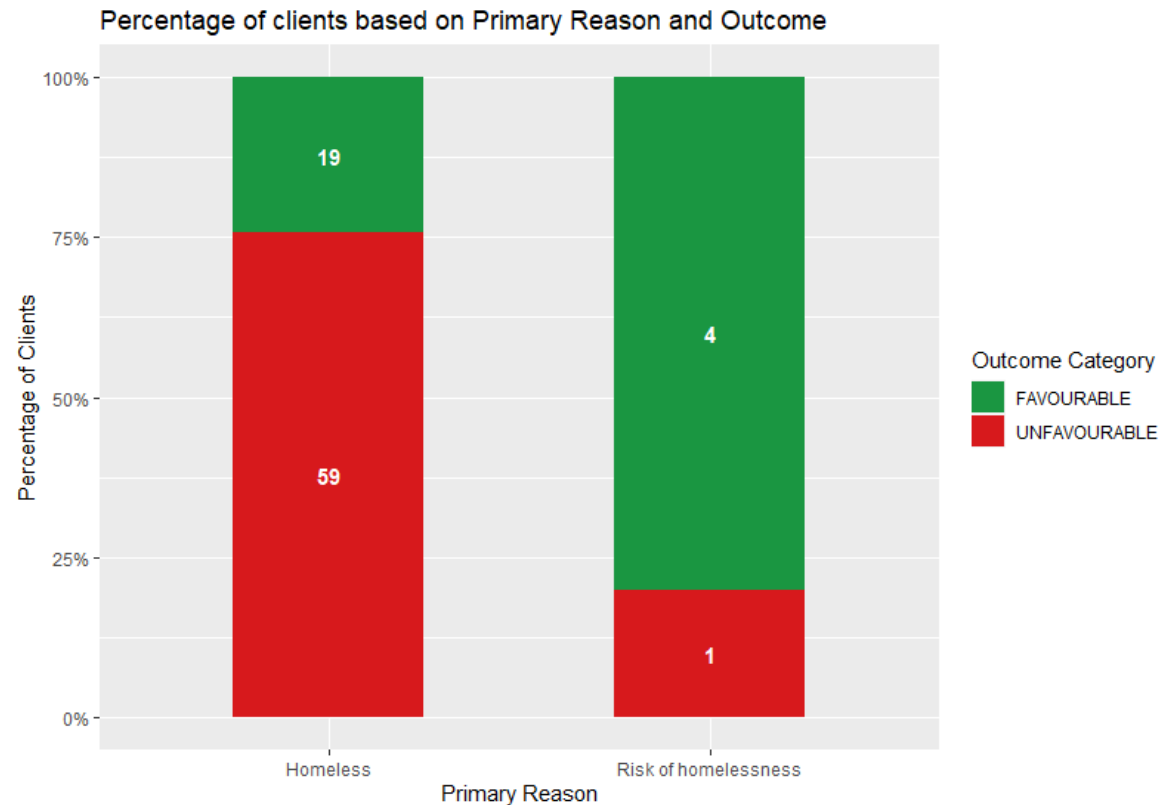
11. Outcome Distribution Categorised

- 28% of clients had a Stable outcome.
Increase of 2% from the previous iteration.
- 41% of clients had an Unstable outcome.
Increase of 3% from the previous iteration.



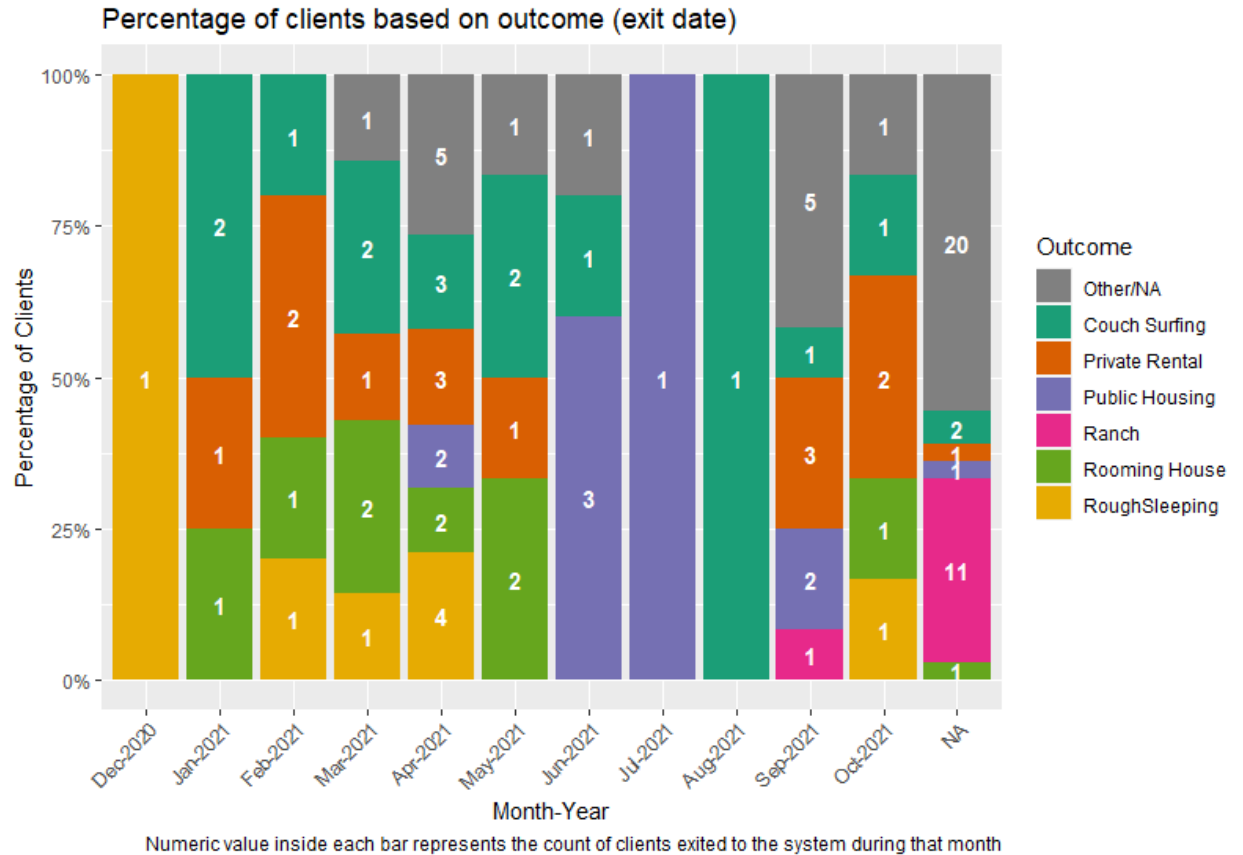
13. Analysis of Primary reason to enter the program and outcome:

- Among clients who were in the risk of homelessness, 80% of them had favourable outcomes. Compared to 75% in the previous iteration.
- About 76% of the clients who were homeless had unfavourable outcomes. Compared to 77% in the previous iteration.

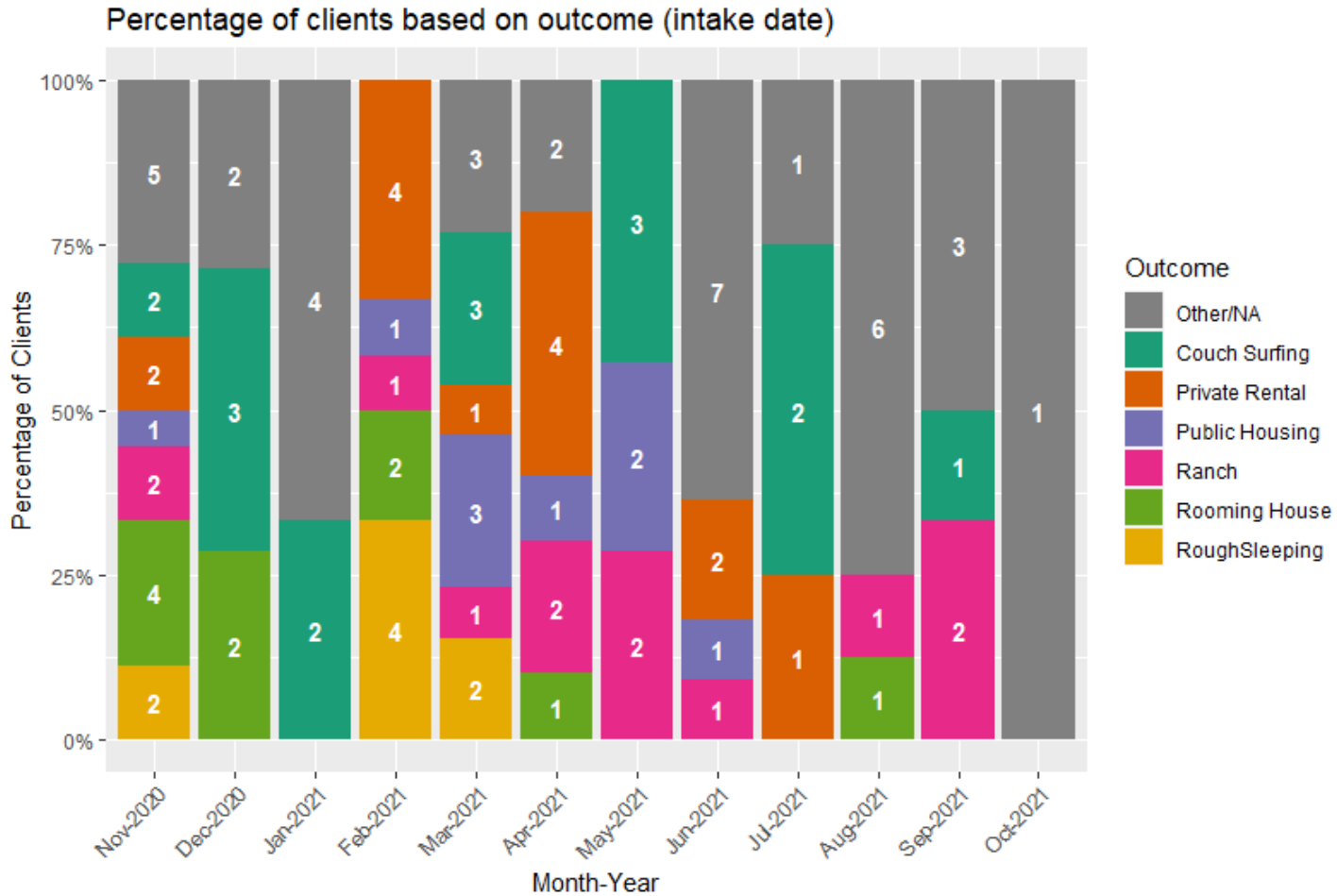


14. Outcome based on Exit Month

- Couch surfing proportions have decreased.
- Rough sleeping client outcomes have increased in April 2021.
- Data quality: some clients have an outcome but not an exit date (last “NA” column).



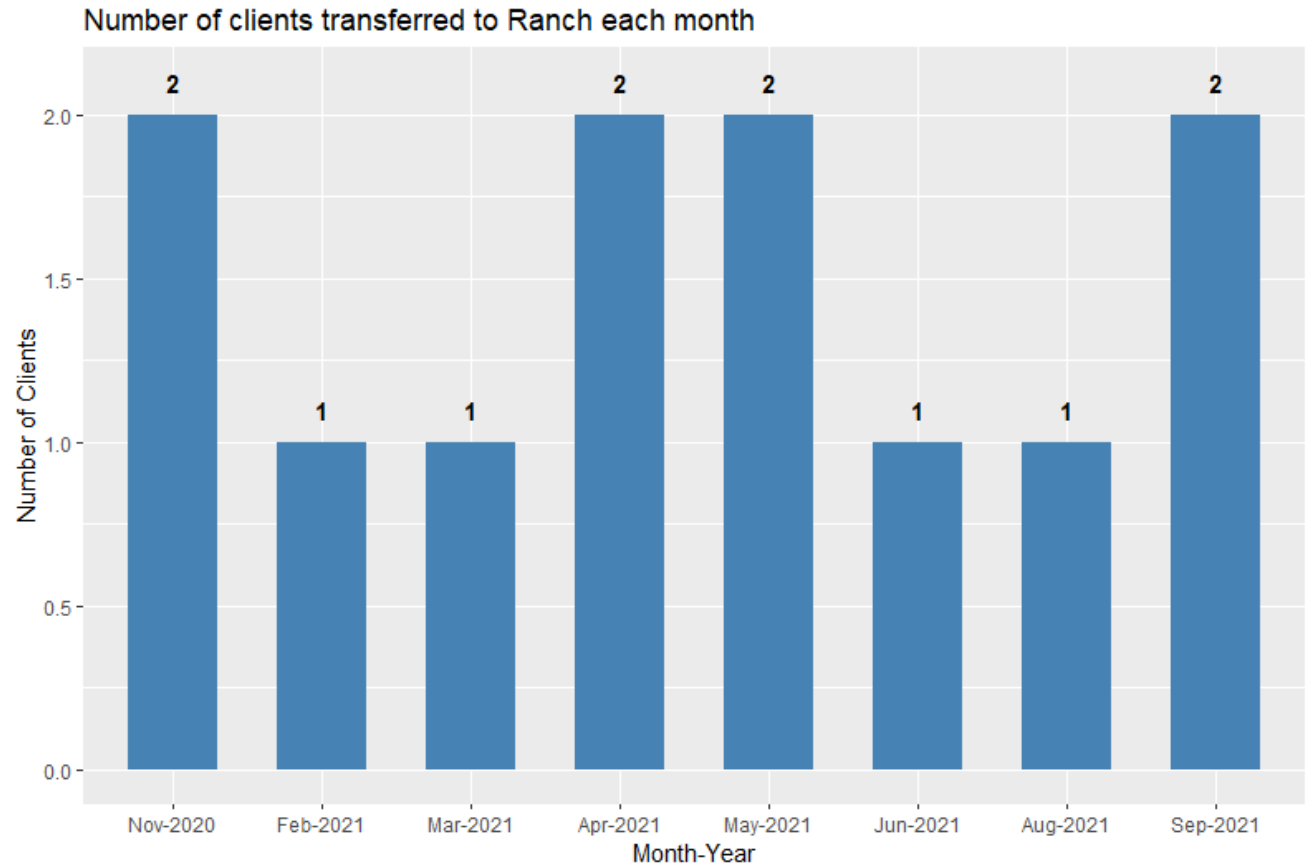
15. Outcomes based on Intake Month



Numeric value inside each bar represents the count of clients entered to the system during that month

16. Number of Clients Transferred to 'Ranch'

Assumption:
respective clients
are transferred to
'Ranch' on the
intake date.



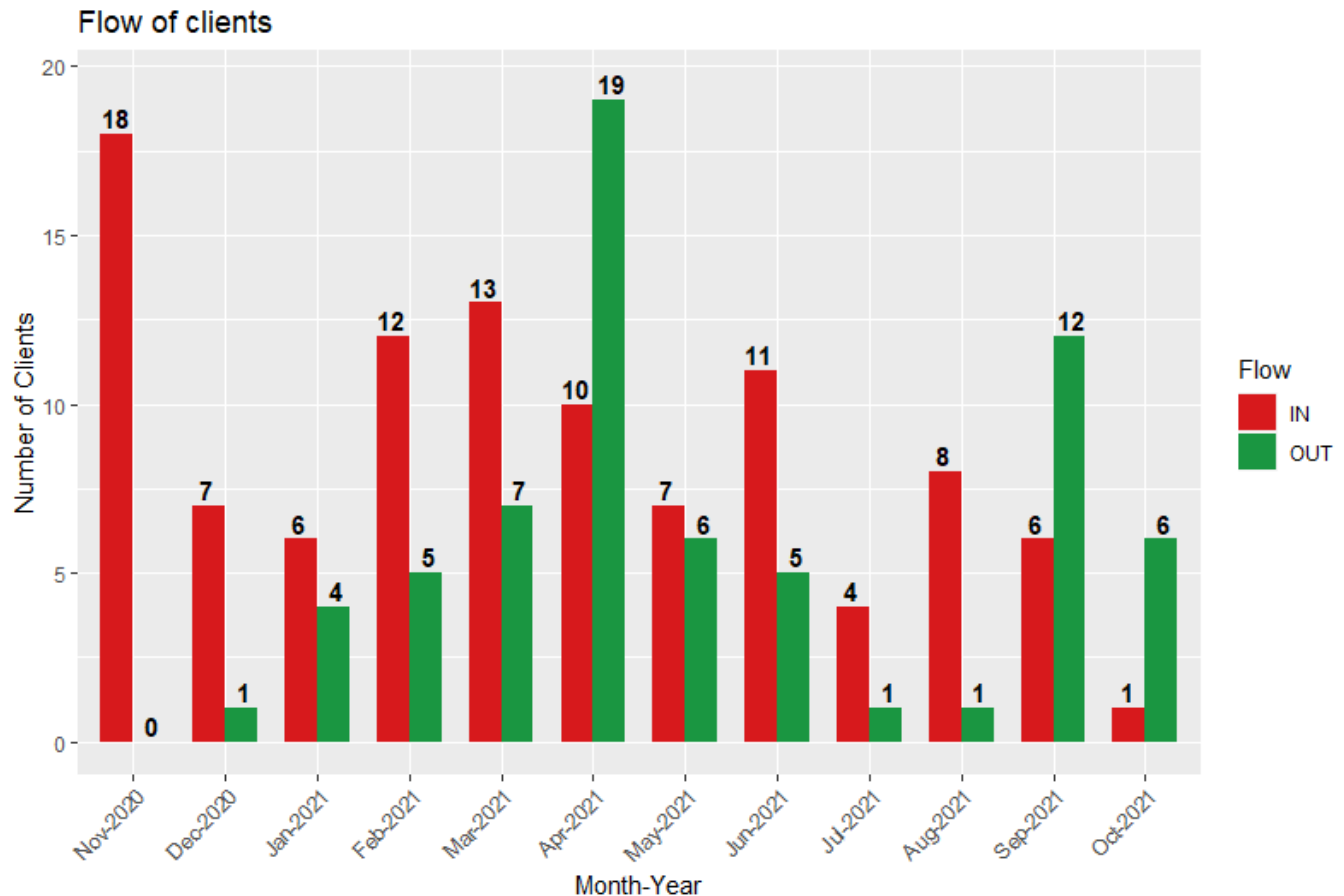
Numeric value represents the count of clients entered the system during that month.

Client Flow



17. Client Inflow and Outflow

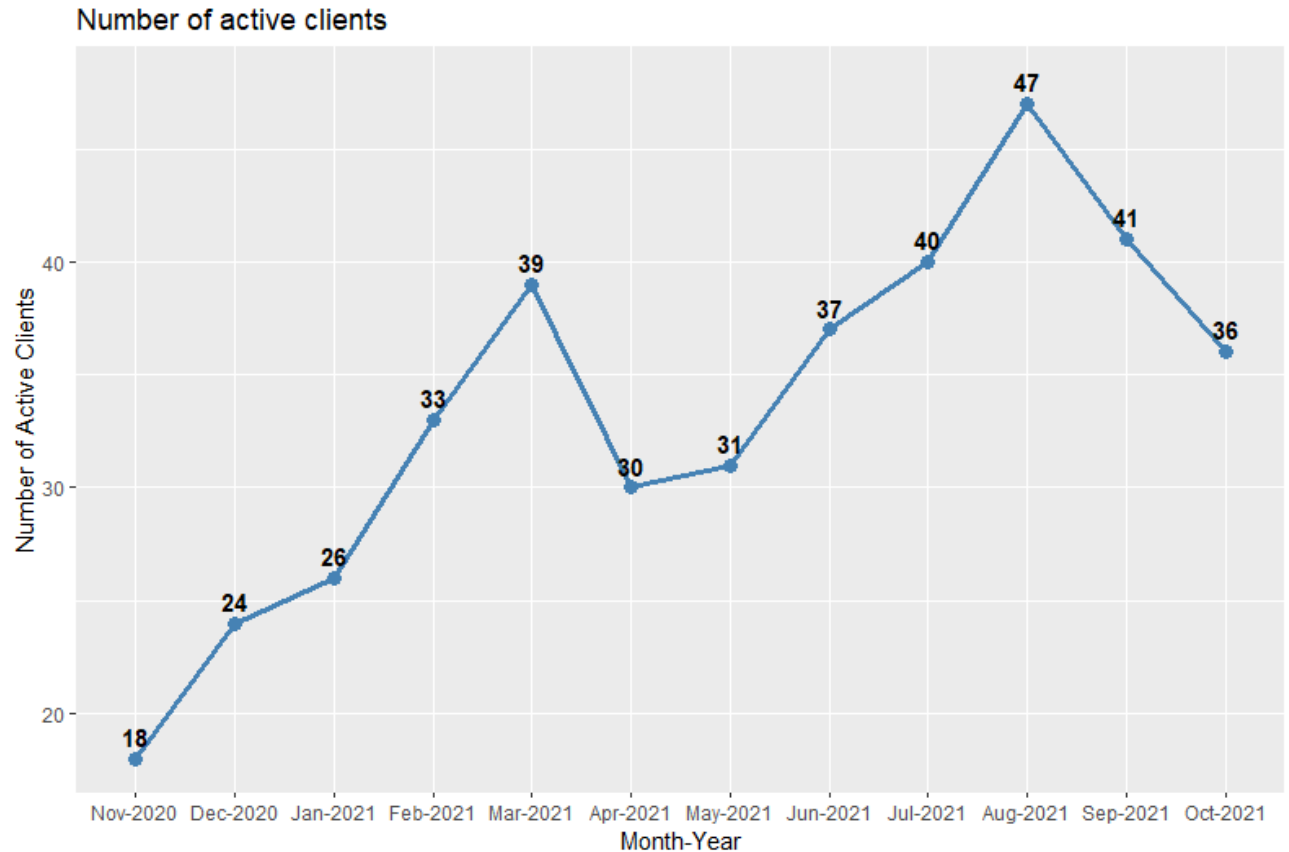
Inflow of clients is greater than outflow in every month except April, September, and October 2021.



Numeric value on each bar represents the count of clients entered or exited to the system during that month

18. Active Clients in each Month

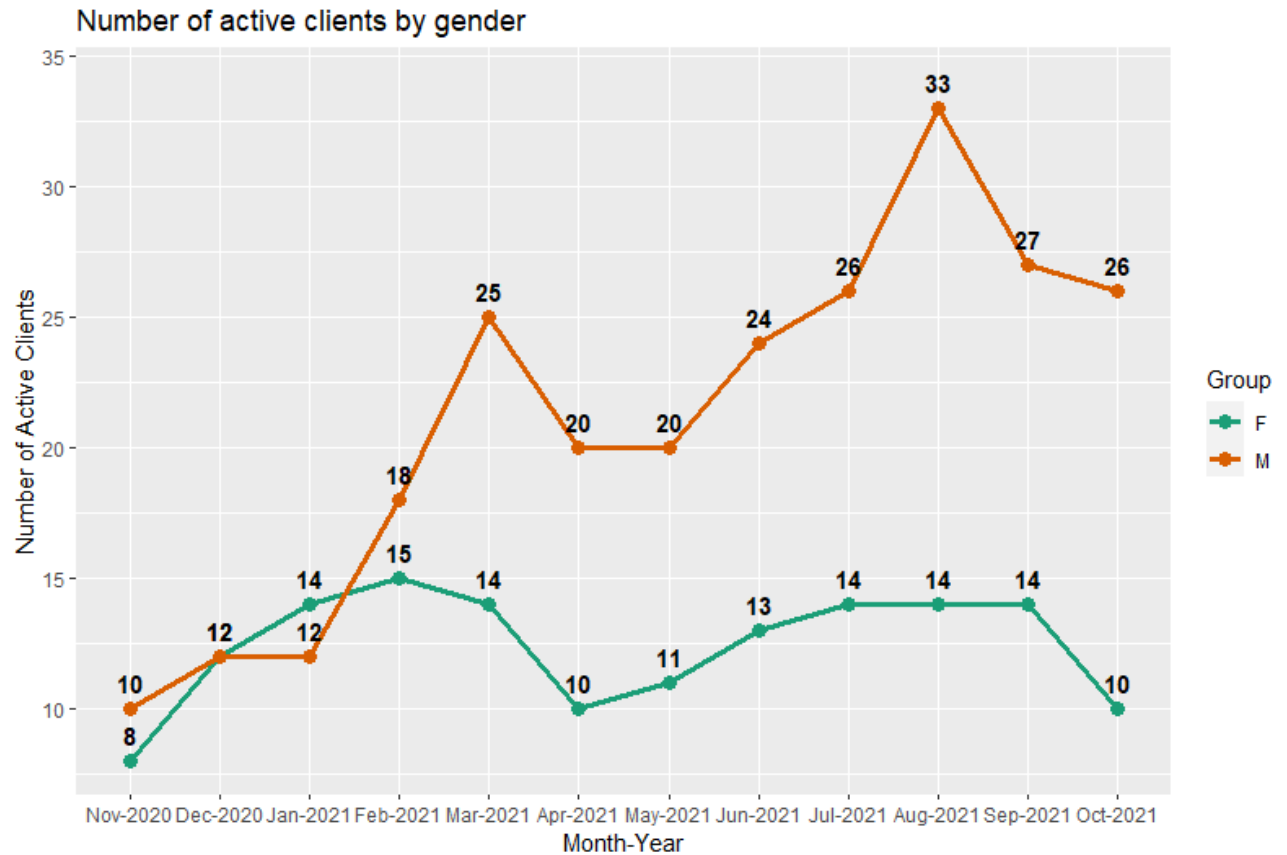
- Observation: general increasing trend with a drop in April and August 2021.
- Calculation: clients active at the end of each month.
- Assumption: clients are active from the intake date until the exit date.



Numeric value represents the count of active clients in the system at the end of that month.

19. Active Clients in each Month by Gender

- Observation: general increasing trend with a drop in April and August 2021.
- Calculation: clients active at the end of each month.
- Assumption: clients are active from the intake date until the exit date.



Numeric value represents the count of active clients in the system at the end of that month.